

UNITED STATES OF AMERICA  
POSTAL REGULATORY COMMISSION  
WASHINGTON, DC 20268-0001

Public Inquiry on Changes Associated  
with the Delivering for America Plan

Docket No. PI2023-4

CHAIRMAN'S INFORMATION REQUEST NO. 11

(Issued May 17, 2024)

As part of its Delivering for America (DFA) Plan, the Postal Service recently announced several initiatives involving changes to its processing and delivery network, some of which may implicate statutory provisions related to Postal Service costs, service performance, or changes in the nature of service.<sup>1</sup>

To explain and clarify the ongoing changes to the Postal Service air and ground transportation networks, the Postal Service is requested to provide a written response to the following questions. The response is due no later than May 24, 2024.

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<sup>1</sup> See Notice and Order Initiating Public Inquiry Associated with the Delivering for America Plan, April 20, 2023 (Order No. 6488); see also United States Postal Service, Delivering for America: Our Vision and Ten-Year Plan to Achieve Financial Sustainability and Service Excellence, March 23, 2021, available at [https://about.usps.com/what/strategic-plans/delivering-for-america/assets/USPS\\_Delivering-For-America.pdf](https://about.usps.com/what/strategic-plans/delivering-for-america/assets/USPS_Delivering-For-America.pdf) (DFA Plan); United States Postal Service, Delivering for America, Second-Year Progress Report, April 2023, available at <https://about.usps.com/what/strategic-plans/delivering-for-america/assets/usps-dfa-two-year-report.pdf> (DFA Two-Year Report).

1. Please provide the FY 2023 data for Highway Contract Routes (HCR) on surface transportation for the categories<sup>2</sup> shown in the table below. Please also indicate the source for the provided data.

| FY 2023    | Total Mileage      |       |       | Number of trips |       |       |
|------------|--------------------|-------|-------|-----------------|-------|-------|
|            | HCR transportation |       |       |                 |       |       |
|            | regular            | extra | X-mas | regular         | extra | X-mas |
| Inter-NDC  |                    |       |       |                 |       |       |
| Intra-NDC  |                    |       |       |                 |       |       |
| Inter-P&DC |                    |       |       |                 |       |       |
| Intra-P&DC |                    |       |       |                 |       |       |

2. In Docket No. N2021-1, the Postal Service stated that the surface transportation network contained 4,073 daily trips with a mileage of 2,139,302, and 66 percent trip utilization.<sup>3</sup> Please update these figures for FY 2021, FY 2022, and FY 2023.
3. In Docket No. N2021-1, the Postal Service detailed its plan to shift from air transportation to ground transportation for specific Origin/Destination (O/D) pairs.<sup>4</sup>
  - a. Please provide an update to O/D Pair Excel File detailing the transportation method by O/D pairs for FY 2024, Quarter 2 by service standard.

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<sup>2</sup> The four categories are Inter-Network Distribution Center (Inter-NDC), Intra-Network Distribution Center (Intra-NDC), Inter-Network Distribution Center (Intra-NDC), Inter-Processing and Distribution Center (Inter-P&DC), and Intra-Processing and Distribution Center (Intra-P&DC).

<sup>3</sup> See Docket No. N2021-1, Tr. 1/373, June 16, 2021.

<sup>4</sup> See Docket No. N2021-1, Library Reference USPS-LR-N2021-1/NP4, May 10, 2021, Excel file "Q11 - 3\_Digit\_Pair.xlsx" (O/D Pair Excel File).

- b. For O/D pairs where the transportation method has changed between FY 2021 and FY 2024, please detail the date or month when the change in transportation method occurred. If the exact date when the transportation method changed is not available, please provide the Quarter when the change occurred, e.g. FY 2023 Quarter 3.
  - c. Please provide a narrative discussion explaining how transportation methods for First-Class Mail with 3-Day, 4-Day, and 5-Day service standards have changed from the beginning of FY 2022 to the end of FY 2024, Quarter 4.
4. Please provide the on-time service performance results for First-Class Single-Piece Letters and Cards and First-Class Presort Letters and Cards, disaggregated by service standard (2-Day, 3-Day, 4-Day, and 5-Day) and transportation mode (surface and air), by Quarter, for FY 2021, Quarter 1 to FY 2024, Quarter 2.<sup>5</sup> If this data is not available by product or service standard, please explain.
5. Please refer to Responses of the United States Postal Service to Questions 1-6 of Chairman's Information Request No. 2, August 22, 2023, question 5, which states that the Postal Service "has not yet prepared comprehensive cost savings estimates regarding the refined network plan, and [it] anticipate[s] doing so as part of [its] three-year update on the DFA Plan pursuant to 39 U.S.C. § 2803(b)." Please indicate when the Postal Service plans to release the 3-year update.

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<sup>5</sup> See Docket No. N2021-1, Library Reference USPS-LR-N2021-1/6, April 21, 2021; Docket No. N2021-1, Tr. 1/288, June 16, 2021; Docket No. N2021-1, Response of the United States Postal Service to Presiding Officer Information Request No. 4, question 3, June 30, 2021.

By the Chairman.

Michael Kubayanda