Facilities to Be Studied (MPFR)	Transfer Some Operations to
ABILENE TX P&DC	NORTH TEXAS TX P&DC
BEMIDJI MN P&DC	FARGO ND P&DC
BROCKTON MA P&DC	PROVIDENCE RI P&DC
BURLINGTON VT P&DC	HARTFORD CT P&DC
CASPER WY P&DC	BILLINGS MT P&DC
CHAMPAIGN IL P&DC	SOUTH SUBURBAN IL P&DC CHICAGO SOUTH IL RPDC
CHARLESTON SC P&DC	COLUMBIA SC P&DC
CORPUS CHRISTI TX P&DC	SAN ANTONIO TX P&DC
FRESNO CA P&DC	SACRAMENTO CA P&DC
GRAND JUNCTION CO P&DC	DENVER CO P&DC
GULFPORT MS P&DC	JACKSON MS P&DC
IRON MOUNTAIN MI P&DC	GREEN BAY WI P&DC
JOHNSTOWN PA P&DC	PITTSBURGH PA P&DC
MANCHESTER NH P&DC	BOSTON MA P&DC SOUTHERN ME P&DC
MCALLEN TX P&DC	SAN ANTONIO TX P&DC
MIDLAND TX P&DC	AMARILLO TX P&DC
MISSOULA MT P&DC	SPOKANE WA P&DC
NORTH PLATTE NE P&DC	DENVER CO P&DC
PEORIA IL P&DC	SOUTH SUBURBAN IL P&DC
QUAD CITIES IL P&DC	DES MOINES IA P&DC
RALEIGH NC P&DC	GREENSBORO RPDC
RENO NV P&DC	SACRAMENTO CA P&DC
SANTA BARBARA CA P&DC	SANTA CLARITA CA P&DC
SIOUX FALLS SD P&DC	OMAHA NE P&DC
SO JERSEY NJ P&DC	PHILADELPHIA PA P&DC
SPRINGFIELD IL P&DC	ST LOUIS MO P&DC
TULSA OK P&DC	OKLAHOMA CITY OK P&DC
WATERLOO IA P&DC	DES MOINES IA P&DC
WHITE RIVER JUNC VT P&DC	HARTFORD CT P&DC
YAKIMA WA P&DC	SEATTLE WA P&DC

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Kanickewa "Nikki" Johnson
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USPS Facility in North Charleston Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Charleston facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

NORTH CHARLESTON, SC — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Charleston Processing and Distribution Center (P&DC) facility in North Charleston, SC as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Charleston P&DC in North Charleston, SC to the Columbia P&DC in Columbia, SC. A significant percentage of the mail collected in North Charleston will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Charleston area may receive better service and be more cost effectively distributed by aggregating it with mail and

packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Charleston facility, by investing in the Charleston facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Charleston facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Charleston P&DC is a good business decision, it is highly likely under those circumstances that the Charleston facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Charleston P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-charleston-sc. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Charleston P&DC in North Charleston, SC to Columbia P&DC in Columbia, SC

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Charleston Processing & Distribution Center (P&DC) in Charleston, SC. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

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In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Charleston P&DC in North Charleston, SC to the Columbia P&DC in Columbia, SC. A significant percentage of the mail collected in Charleston will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Charleston area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Charleston facility, by investing in the Charleston facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Charleston facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Charleston P&DC is a good business decision, it is highly likely under those circumstances that the Charleston facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Charleston P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-charleston-sc. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Charleston P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Charleston Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Columbia, SC P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-charleston-sc. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Charleston Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

   The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Charleston P&DC to the Columbia P&DC in Columbia, SC. A significant percentage of the mail collected in Charleston will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Charleston area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Charleston facility, by investing in the Charleston facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Charleston facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Charleston P&DC is a good business decision, it is highly likely under those circumstances that the Charleston facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-charleston-sc. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Tim Norman
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USPS Facility in Champaign Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Champaign facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

CHAMPAIGN, IL — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Champaign Processing and Distribution Center (P&DC) facility in Champaign, IL as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Champaign P&DC to the South Suburban P&DC and Chicago, IL Regional Processing and Distribution Center (RPDC). A significant percentage of the mail collected in Champaign will travel across our wider transportation and processing network

over significant distances to reach their final destinations. Mail and packages destined for outside the Champaign area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Champaign facility, by investing in the Champaign facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Champaign facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Champaign P&DC is a good business decision, it is highly likely under those circumstances that the Champaign facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Champaign P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-champaign-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Champaign P&DC in Champaign, IL to South Suburban P&DC and Chicago RPDC

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Champaign Processing & Distribution Center (P&DC) in Champaign, IL. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

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In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Champaign P&DC to the South Suburban P&DC and Chicago, IL Regional Processing and Distribution Center (RPDC). A significant percentage of the mail collected in Champaign will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Champaign area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Champaign facility, by investing in the Champaign facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Champaign facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

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Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Champaign P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Champaign Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the South Suburban P&DC and Chicago, IL Regional Processing and Distribution Center (RPDC).

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-champaign-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Champaign Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Champaign P&DC to the South Suburban P&DC and Chicago, IL Regional Processing and Distribution Center (RPDC). A significant percentage of the mail collected in Champaign will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Champaign area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Champaign facility, by investing in the Champaign facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Champaign facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Champaign P&DC is a good business decision, it is highly likely under those circumstances that the Champaign facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-champaign-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: James Boxrud
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USPS Facility in Casper Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Casper facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

CASPER, WY — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Casper Processing and Distribution Center (P&DC) facility in Casper, WY as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Casper P&DC to the Billings, MT P&DC in Billings, MT. A significant percentage of the mail collected in Casper will travel across our wider transportation and processing network over significant distances to reach its final

destinations. Mail and packages destined for outside the Casper area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Casper facility, by investing in the Casper facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Casper facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Casper P&DC is a good business decision, it is highly likely under those circumstances that the Casper facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Casper P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-casper-wy. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on* *Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Casper P&DC in Casper, WY to Billings P&DC in Billings, MT

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Casper Processing & Distribution Center (P&DC) in Casper, WY. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Casper P&DC to the Billings, MT P&DC in Billings, MT. A significant percentage of the mail collected in Casper will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Casper area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Casper facility, by investing in the Casper facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Casper facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Casper P&DC is a good business decision, it is highly likely under those circumstances that the Casper facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Casper P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-casper-wy. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Casper P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Casper Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Billings, MT P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-casper-wy. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Casper Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Casper P&DC to the Billings, MT P&DC in Billings, MT. A significant percentage of the mail collected in Casper will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Casper area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Casper facility, by investing in the Casper facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Casper facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Casper P&DC is a good business decision, it is highly likely under those circumstances that the Casper facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-casper-wy. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Stephen Doherty
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USPS Facility in Burlington Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Burlington facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

ESSEX JUNCTION, VT — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Burlington Processing and Distribution Center (P&DC) facility in Essex Junction, VT as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Burlington P&DC in Essex Junction, VT to the Hartford, CT P&DC in Hartford, CT. A significant percentage of the mail collected in Burlington will travel across our wider transportation and processing network over significant distances to reach their final

destinations. Mail and packages destined for outside the Burlington area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Burlington facility, by investing in the Burlington facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Burlington facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Burlington P&DC is a good business decision, it is highly likely under those circumstances that the Burlington facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Burlington P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-burlington-vt. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

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Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Burlington P&DC in Essex Junction, VT to Hartford, CT P&DC in Hartford, CT

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Burlington Processing & Distribution Center (P&DC) in Essex Junction, VT. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Burlington P&DC in Essex Junction, VT to the Hartford, CT P&DC in Hartford, CT. A significant percentage of the mail collected in Burlington will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Burlington area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Burlington facility, by investing in the Burlington facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Burlington facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Burlington P&DC is a good business decision, it is highly likely under those circumstances that the Burlington facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Burlington P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-burlington-vt. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Burlington P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Burlington Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Hartford, CT P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-burlington-vt. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Burlington Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Burlington P&DC to the Hartford, CT P&DC. A significant percentage of the mail collected in Burlington will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Burlington area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Burlington facility, by investing in the Burlington facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Burlington facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Burlington P&DC is a good business decision, it is highly likely under those circumstances that the Burlington facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-burlington-vt. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Stephen Doherty
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USPS Facility in Brockton Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Brockton facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

BROCKTON, MA — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Brockton Processing and Distribution Center (P&DC) facility in Brockton, MA as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Brockton P&DC to the Providence, RI P&DC in Providence, RI. A significant percentage of the mail collected in Brockton will travel across our wider transportation and processing network over significant distances to reach its final

destinations. Mail and packages destined for outside the Brockton area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Brockton facility, by investing in the Brockton facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Brockton facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Brockton P&DC is a good business decision, it is highly likely under those circumstances that the Brockton facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Brockton P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-brockton-ma. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on* *Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Brockton P&DC in Brockton, MA to Providence P&DC in Providence, RI

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Brockton Processing & Distribution Center (P&DC) in Brockton, MA. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Brockton P&DC to the Providence, RI P&DC in Providence, RI. A significant percentage of the mail collected in Brockton will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Brockton area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Brockton facility, by investing in the Brockton facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Brockton facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Brockton P&DC is a good business decision, it is highly likely under those circumstances that the Brockton facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Brockton P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-brockton-ma. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Brockton P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Brockton Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Providence, RI P&DC in Providence, RI.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-brockton-ma.If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Brockton Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Brockton P&DC to the Providence, RI P&DC in Providence, RI. A significant percentage of the mail collected in Brockton will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Brockton area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Brockton facility, by investing in the Brockton facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Brockton facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Brockton P&DC is a good business decision, it is highly likely under those circumstances that the Brockton facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-brockton-ma. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Desai Abdul-Razzaaq
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USPS Facility in Bemidji Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Bemidji facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

BEMIDJI, MN — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Bemidji Processing and Distribution Center (P&DC) facility in Bemidji, MN as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Bemidji P&DC to the Fargo, ND P&DC in Fargo, ND. A significant percentage of the mail collected in Bemidji will travel across our wider transportation and processing network over significant distances to reach its final destinations. Mail and

packages destined for outside the Bemidji area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Bemidji facility, by investing in the Bemidji facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Bemidji facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Bemidji P&DC is a good business decision, it is highly likely under those circumstances that the Bemidji facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Bemidji P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-bemidji-mn. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on* *Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Bemidji P&DC in Bemidji, MN to Fargo P&DC in Fargo, ND

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Bemidji Processing & Distribution Center (P&DC) in Bemidji, MN. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Bemidji P&DC to the Fargo P&DC in Fargo, ND. A significant percentage of the mail collected in Bemidji will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Bemidji area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Bemidji facility, by investing in the Bemidji facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Bemidji facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Bemidji P&DC is a good business decision, it is highly likely under those circumstances that the Bemidji facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Bemidji P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-bemidji-mn. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Bemidji P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Bemidji Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Fargo, ND P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-bemidji-mn. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Bemidji Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Bemidji P&DC to the Fargo, ND P&DC in Fargo, ND. A significant percentage of the mail collected in Bemidji will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Bemidji area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Bemidji facility, by investing in the Bemidji facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Bemidji facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Bemidji P&DC is a good business decision, it is highly likely under those circumstances that the Bemidji facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-bemidji-mn. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Carol Hunt
carol.l.hunt@usps.gov

USPS Facility in Abilene Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Abilene facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

ABILENE, TX — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Abilene Processing and Distribution Center (P&DC) facility in Abilene, TX as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Abilene P&DC to the North Texas P&DC in Coppell, TX. A significant percentage of the mail collected in Abilene will travel across our wider transportation and processing network over significant distances to reach their final

destinations. Mail and packages destined for outside the Abilene area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Abilene facility, by investing in the Abilene facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Abilene facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Abilene P&DC is a good business decision, it is highly likely under those circumstances that the Abilene facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Abilene P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-abilene-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Abilene P&DC in Abilene, TX to North Texas P&DC in Coppell, TX

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Abilene Processing & Distribution Center (P&DC) in Abilene, TX. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Abilene P&DC to the North Texas P&DC in Coppell, TX. A significant percentage of the mail collected in Abilene will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Abilene area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Abilene facility, by investing in the Abilene facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Abilene facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Abilene P&DC is a good business decision, it is highly likely under those circumstances that the Abilene facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Abilene P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-abilene-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Abilene P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Abilene Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the North Texas P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-abilene-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1.Why is USPS conducting a review of this facility?

This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Abilene Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The review will not result in this facility's closure or career employee layoffs.

2. What will the MPFR evaluate?

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Abilene P&DC to the North Texas P&DC in Coppell, TX. A significant percentage of the mail collected in Abilene will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Abilene area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Abilene facility, by investing in the Abilene facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Abilene facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Abilene P&DC is a good business decision, it is highly likely under those circumstances that the Abilene facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. When will a final decision be announced?

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. What does the facility review mean for local employees?

The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. How can the public provide input in the process?

Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-abilene-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6.How will local Post Office or retail operations be impacted by the review process?

The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7.What would repurposing this facility look like?

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8.What is a Local Processing Center (LPC)?

Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. What is a Sorting & Delivery Center (S&DC)?

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Kim Frum
kimberly.a.frum@usps.gov

USPS Facility in Yakima Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Yakima facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

YAKIMA, WA — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Yakima Processing and Distribution Center (P&DC) facility in Yakima, WA as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Yakima P&DC to the Seattle, WA P&DC in Seattle, WA. A significant percentage of the mail collected in Yakima will travel across our wider transportation and processing network over significant distances to reach its final

destinations. Mail and packages destined for outside the Yakima area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Yakima facility, by investing in the Yakima facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Yakima facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Yakima P&DC is a good business decision, it is highly likely under those circumstances that the Yakima facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Yakima P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-yakima-wa. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Yakima P&DC in Yakima, WA to Seattle P&DC in Seattle, WA

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Yakima Processing & Distribution Center (P&DC) in Yakima, WA. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

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a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Yakima P&DC to the Seattle P&DC in Seattle, WA. A significant percentage of the mail collected in Yakima will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Yakima area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Yakima facility, by investing in the Yakima facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Yakima facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Yakima P&DC is a good business decision, it is highly likely under those circumstances that the Yakima facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Yakima P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

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Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Yakima P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Yakima Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Seattle, WA P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-yakima-wa. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Yakima Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Yakima P&DC to the Seattle, WA P&DC in Seattle, WA. A significant percentage of the mail collected in Yakima will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Yakima area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

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   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Yakima facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Yakima P&DC is a good business decision, it is highly likely under those circumstances that the Yakima facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-yakima-wa. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Carol Hunt
carol.l.hunt@usps.gov

USPS Facility in Midland Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Midland facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

MIDLAND, TX — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Midland Processing and Distribution Center (P&DC) facility in Midland, TX as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Midland P&DC to the Amarillo P&DC in Amarillo, TX. A significant percentage of the mail collected in Midland will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and

packages destined for outside the Midland area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Midland facility, by investing in the Midland facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Midland facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Midland P&DC is a good business decision, it is highly likely under those circumstances that the Midland facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Midland P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-midland-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Midland P&DC in Midland, TX to Amarillo P&DC in Amarillo, TX

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Midland Processing & Distribution Center (P&DC) in Midland, TX. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

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In connection with the review, the Postal Service will evaluate the following:

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b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Midland facility, by investing in the Midland facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Midland facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

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Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-midland-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Midland P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Midland Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Amarillo P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

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Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-midland-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1.Why is USPS conducting a review of this facility?

This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Midland Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The review will not result in this facility's closure or career employee layoffs.

2. What will the MPFR evaluate?

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Midland P&DC to the Amarillo P&DC in Amarillo, TX. A significant percentage of the mail collected in Midland will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Midland area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

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3. When will a final decision be announced?

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. What does the facility review mean for local employees?

The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. How can the public provide input in the process?

Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-midland-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6.How will local Post Office or retail operations be impacted by the review process?

The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7.What would repurposing this facility look like?

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8.What is a Local Processing Center (LPC)?

Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. What is a Sorting & Delivery Center (S&DC)?

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Becky Hernandez
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USPS Facility in McAllen Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to McAllen facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

MCALLEN, TX — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its McAllen Processing and Distribution Center (P&DC) facility in McAllen, TX as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the McAllen P&DC in McAllen, TX to the San Antonio, TX P&DC in San Antonio, TX. A significant percentage of the mail collected in McAllen will travel across our wider transportation and processing network over significant distances to reach their final

destinations. Mail and packages destined for outside the McAllen area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the McAllen facility, by investing in the McAllen facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the McAllen facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the McAllen P&DC is a good business decision, it is highly likely under those circumstances that the McAllen facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the McAllen P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-mcallen-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

McAllen P&DC in McAllen, TX to San Antonio, TX P&DC in San Antonio, TX

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the McAllen Processing & Distribution Center (P&DC) in McAllen, TX. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the McAllen P&DC in McAllen, TX to the San Antonio, TX P&DC in San Antonio, TX. A significant percentage of the mail collected in McAllen will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the McAllen area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the McAllen facility, by investing in the McAllen facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the McAllen facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the McAllen P&DC is a good business decision, it is highly likely under those circumstances that the McAllen facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the McAllen P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-mcallen-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review McAllen P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the McAllen Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the San Antonio, TX P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-mcallen-tx.If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1.Why is USPS conducting a review of this facility?

This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The McAllen Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The review will not result in this facility's closure or career employee layoffs.

2. What will the MPFR evaluate?

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the McAllen P&DC in McAllen, TX to the San Antonio, TX P&DC in San Antonio, TX. A significant percentage of the mail collected in McAllen will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the McAllen area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the McAllen facility, by investing in the McAllen facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the McAllen facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the McAllen P&DC is a good business decision, it is highly likely under those circumstances that the McAllen facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. When will a final decision be announced?

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. What does the facility review mean for local employees?

The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. How can the public provide input in the process?

Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-mcallen-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6.How will local Post Office or retail operations be impacted by the review process?

The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. What would repurposing this facility look like?

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. What is a Local Processing Center (LPC)?

Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. What is a Sorting & Delivery Center (S&DC)?

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Elizabeth Najduch
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USPS Facility in Manchester Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Manchester facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

MANCHESTER, NH — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Manchester Processing and Distribution Center (P&DC) facility in Manchester, NH as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Manchester P&DC to the Boston, MA P&DC. A significant percentage of the mail collected in Manchester will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and

packages destined for outside the Manchester area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Manchester facility, by investing in the Manchester facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Manchester facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Manchester P&DC is a good business decision, it is highly likely under those circumstances that the Manchester facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Manchester P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-manchester-nh. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Manchester P&DC in Manchester, NH to Boston MA P&DC in Boston, MA

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Manchester Processing & Distribution Center (P&DC) in Manchester, NH. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Manchester P&DC to the Boston, MA P&DC in Boston, MA. A significant percentage of the mail collected in Manchester will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Manchester area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Manchester facility, by investing in the Manchester facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Manchester facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Manchester P&DC is a good business decision, it is highly likely under those circumstances that the Manchester facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Manchester P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-manchester-nh. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Manchester P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Manchester Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Boston, MA P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-manchester-nh. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Manchester Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Manchester P&DC to the Boston, MA P&DC. A significant percentage of the mail collected in Manchester will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Manchester area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Manchester facility, by investing in the Manchester facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Manchester facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Manchester P&DC is a good business decision, it is highly likely under those circumstances that the Manchester facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

   The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-manchester-nh. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Mark Lawrence
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USPS Facility in Johnstown Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Johnstown facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

JOHNSTOWN, PA — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Johnstown Processing and Distribution Center (P&DC) facility in Johnstown, PA as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Johnstown P&DC to the Pittsburgh, PA P&DC in Pittsburgh, PA. A significant percentage of the mail collected in Johnstown will travel across our wider transportation and processing network over significant distances to reach its final

destinations. Mail and packages destined for outside the Johnstown area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Johnstown facility, by investing in the Johnstown facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Johnstown facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Johnstown P&DC is a good business decision, it is highly likely under those circumstances that the Johnstown facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Johnstown P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-johnstown-pa. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on* *Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Johnstown P&DC in Johnstown, PA to Pittsburgh P&DC in Pittsburgh, PA

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Johnstown Processing & Distribution Center (P&DC) in Johnstown, PA. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Johnstown P&DC to the Pittsburgh P&DC in Pittsburgh, PA. A significant percentage of the mail collected in Johnstown will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Johnstown area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Johnstown facility, by investing in the Johnstown facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Johnstown facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Johnstown P&DC is a good business decision, it is highly likely under those circumstances that the Johnstown facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Johnstown P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-johnstown-pa. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Johnstown P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Johnstown Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Pittsburgh, PA P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-johnstown-pa. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Johnstown Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Johnstown P&DC to the Pittsburgh, PA P&DC in Pittsburgh, PA. A significant percentage of the mail collected in Johnstown will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Johnstown area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Johnstown facility, by investing in the Johnstown facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Johnstown facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Johnstown P&DC is a good business decision, it is highly likely under those circumstances that the Johnstown facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

   The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-johnstown-pa. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Elizabeth Najduch
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USPS Facility in Kingsford Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Iron Mountain facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

KINGSFORD, MI — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Iron Mountain Processing and Distribution Center (P&DC) facility in Kingsford, MI as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Iron Mountain P&DC to the Green Bay, WI P&DC in Green Bay, WI. A significant percentage of the mail collected in Iron Mountain will travel across our wider transportation and processing network over significant distances to reach its final

destinations. Mail and packages destined for outside the Iron Mountain area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Iron Mountain facility, by investing in the Iron Mountain facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Iron Mountain facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Iron Mountain P&DC is a good business decision, it is highly likely under those circumstances that the Iron Mountain facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Iron Mountain P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-iron-mountain-mi. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

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Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on* *Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Iron Mountain P&DC in Kingsford, MI to Green Bay P&DC in Green Bay, WI

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Iron Mountain Processing & Distribution Center (P&DC) in Kingsford, MI. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Iron Mountain P&DC to the Green Bay P&DC in Green Bay, WI. A significant percentage of the mail collected in Iron Mountain will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Iron Mountain area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Iron Mountain facility, by investing in the Iron Mountain facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Iron Mountain facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Iron Mountain P&DC is a good business decision, it is highly likely under those circumstances that the Iron Mountain facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Iron Mountain P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-iron-mountain-mi. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Iron Mountain P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Iron Mountain Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Green Bay, WI P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-iron-mountain-mi. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Iron Mountain Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

   The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Iron Mountain P&DC to the Green Bay, WI P&DC in Green Bay, WI. A significant percentage of the mail collected in Iron Mountain will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Iron Mountain area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Iron Mountain facility, by investing in the Iron Mountain facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Iron Mountain facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Iron Mountain P&DC is a good business decision, it is highly likely under those circumstances that the Reno facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-iron-mountain-mi. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Debra Fetterly
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USPS Facility in Gulfport Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Gulfport facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

GULFPORT, MS — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Gulfport Processing and Distribution Center (P&DC) facility in Gulfport, MS as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Gulfport P&DC to the Jackson MS P&DC in Jackson, MS. A significant percentage of the mail collected in Gulfport will travel across our wider transportation and processing network over significant distances to reach their final

destinations. Mail and packages destined for outside the Gulfport area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Gulfport facility, by investing in the Gulfport facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Gulfport facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Gulfport P&DC is a good business decision, it is highly likely under those circumstances that the Gulfport facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Gulfport P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-gulfport-ms. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Gulfport P&DC in Gulfport, MS to Jackson MS P&DC in Jackson, MS

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Gulfport Processing & Distribution Center (P&DC) in Gulfport, MS. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

d. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Gulfport P&DC to the Jackson MS P&DC in Jackson, MS. A significant percentage of the mail collected in Gulfport will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Gulfport area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

e. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Gulfport facility, by investing in the Gulfport facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

f. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Gulfport facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Gulfport P&DC is a good business decision, it is highly likely under those circumstances that the Gulfport facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Gulfport P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-gulfport-ms. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Gulfport P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Gulfport Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Jackson MS P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-gulfport-ms. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1.Why is USPS conducting a review of this facility?

This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Gulfport Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The review will not result in this facility's closure or career employee layoffs.

2. What will the MPFR evaluate?

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Gulfport P&DC to the Jackson MS P&DC in Jackson, MS. A significant percentage of the mail collected in Gulfport will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Gulfport area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Gulfport facility, by investing in the Gulfport facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Gulfport facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Gulfport P&DC is a good business decision, it is highly likely under those circumstances that the Gulfport facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. When will a final decision be announced?

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. What does the facility review mean for local employees?

The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. How can the public provide input in the process?

Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-gulfport-ms. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6.How will local Post Office or retail operations be impacted by the review process?

The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7.What would repurposing this facility look like?

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8.What is a Local Processing Center (LPC)?

Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. What is a Sorting & Delivery Center (S&DC)?

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: James Boxrud
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USPS Facility in Grand Junction Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Grand Junction facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

GRAND JUNCTION, CO — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Grand Junction Processing and Distribution Center (P&DC) facility in Grand Junction, CO as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Grand Junction P&DC to the Denver P&DC in Denver, CO. A significant percentage of the mail collected in Grand Junction will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Grand Junction area may receive

better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Grand Junction facility, by investing in the Grand Junction facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Grand Junction facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Grand Junction P&DC is a good business decision, it is highly likely under those circumstances that the Grand Junction facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Grand Junction P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-grand-junction-co. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter, Instagram, Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel,* like us *on Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Grand Junction P&DC in Grand Junction, CO to Denver P&DC in Denver, CO

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Grand Junction Processing & Distribution Center (P&DC) in Grand Junction, CO. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Grand Junction P&DC to the Denver P&DC in Denver, CO. A significant percentage of the mail collected in Grand Junction will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Grand Junction area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Grand Junction facility, by investing in the Grand Junction facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Grand Junction facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Grand Junction P&DC is a good business decision, it is highly likely under those circumstances that the Grand Junction facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Grand Junction P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-grand-junction-co. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Grand Junction P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Grand Junction Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Denver, CO P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-grand-junction-co. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. Why is USPS conducting a review of this facility?

This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Grand Junction Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The review will not result in this facility's closure or career employee layoffs.

2. What will the MPFR evaluate?

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Grand Junction P&DC to the Denver, CO P&DC in Denver, CO. A significant percentage of the mail collected in Grand Junction will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Grand Junction area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Grand Junction facility, by investing in the Grand Junction facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Grand Junction facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Grand Junction P&DC is a good business decision, it is highly likely under those circumstances that the Grand Junction facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. When will a final decision be announced?

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. What does the facility review mean for local employees?

The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. How can the public provide input in the process?

Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-grand-junction-co. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. How will local Post Office or retail operations be impacted by the review process?

The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. What would repurposing this facility look like?

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. What is a Local Processing Center (LPC)?

Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. What is a Sorting & Delivery Center (S&DC)?

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve

throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Meiko Patton
Meiko.s.patton@usps.gov

USPS Facility in Fresno Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Fresno facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

FRESNO, CA — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Fresno Processing and Distribution Center (P&DC) facility in Fresno, CA as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Fresno P&DC to the Sacramento, CA P&DC in West Sacramento, CA. A significant percentage of the mail collected in Fresno will travel across our wider transportation and processing network over significant distances to reach its final destinations. Mail and packages destined for outside the Fresno area may receive better service and be more cost effectively distributed by aggregating it with mail and packages

from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Fresno facility, by investing in the Fresno facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Fresno facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Fresno P&DC is a good business decision, it is highly likely under those circumstances that the Fresno facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Fresno P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-fresno-ca. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Fresno P&DC in Fresno, CA to Sacramento P&DC in West Sacramento, CA

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Fresno Processing & Distribution Center (P&DC) in Fresno, CA. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Fresno P&DC to the Sacramento P&DC in West Sacramento, CA. A significant percentage of the mail collected in Fresno will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Fresno area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Fresno facility, by investing in the Fresno facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Fresno facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Fresno P&DC is a good business decision, it is highly likely under those circumstances that the Fresno facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Fresno P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-fresno-ca. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Fresno P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Fresno Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Sacramento, CA P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-fresno-ca. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1.Why is USPS conducting a review of this facility?

This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Fresno Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The review will not result in this facility's closure or career employee layoffs.

2. What will the MPFR evaluate?
In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Fresno P&DC to the Sacramento, CA P&DC in West Sacramento, CA. A significant percentage of the mail collected in Fresno will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Fresno area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Fresno facility, by investing in the Fresno facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Fresno facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Fresno P&DC is a good business decision, it is highly likely under those circumstances that the Fresno facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. When will a final decision be announced?

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. What does the facility review mean for local employees?

The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. How can the public provide input in the process?

Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-fresno-ca. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6.How will local Post Office or retail operations be impacted by the review process?

The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7.What would repurposing this facility look like?

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8.What is a Local Processing Center (LPC)?

Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. What is a Sorting & Delivery Center (S&DC)?

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Kanickewa "Nikki" Johnson
kanickewa.p.johnson@usps.gov

USPS Facility in Corpus Christi Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Corpus Christi facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

CORPUS CHRISTI, TX — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Corpus Christi Processing and Distribution Center (P&DC) facility in Corpus Christi, TX as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Corpus Christi P&DC to the San Antonio, TX P&DC in San Antonio, TX. A significant percentage of the mail collected in Corpus Christi will travel across our wider transportation and processing network over significant distances to reach its final

destinations. Mail and packages destined for outside the Corpus Christi area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Corpus Christi facility, by investing in the Corpus Christi facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Corpus Christi facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Corpus Christi P&DC is a good business decision, it is highly likely under those circumstances that the Corpus Christi facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Corpus Christi P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-corpus-christi-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on* *Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Corpus Christi P&DC in Corpus Christi, TX to San Antonio P&DC in San Antonio, TX

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Corpus Christi Processing & Distribution Center (P&DC) in Corpus Christi, TX. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

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In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Corpus Christi P&DC to the San Antonio P&DC in San Antonio, TX. A significant percentage of the mail collected in Corpus Christi will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Corpus Christi area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Corpus Christi facility, by investing in the Corpus Christi facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Corpus Christi facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Corpus Christi P&DC is a good business decision, it is highly likely under those circumstances that the Corpus Christi facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Corpus Christi P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-corpus-christi-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Corpus Christi P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Corpus Christi Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the San Antonio, TX P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-corpus-christi-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1.Why is USPS conducting a review of this facility?

This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Corpus Christi Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The review will not result in this facility's closure or career employee layoffs.

2. What will the MPFR evaluate?
In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Corpus Christi P&DC to the San Antonio, TX P&DC in San Antonio, TX. A significant percentage of the mail collected in Corpus Christi will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Corpus Christi area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

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3. When will a final decision be announced?

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. What does the facility review mean for local employees?

The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. How can the public provide input in the process?

Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-corpus-christi-tx. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. How will local Post Office or retail operations be impacted by the review process?

The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. What would repurposing this facility look like?

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. What is a Local Processing Center (LPC)?

Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. What is a Sorting & Delivery Center (S&DC)?

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Xavier Hernandez
xavier.c.hernandez@usps.gov

USPS Facility in Bellmawr Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to South Jersey facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

BELLMAWR, NJ — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its South Jersey Processing and Distribution Center (P&DC) facility in Bellmawr, NJ as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the South Jersey P&DC to the Philadelphia, PA P&DC in Philadelphia, PA. A significant percentage of the mail collected in South Jersey will travel across our wider transportation and processing network over significant distances to reach its final destinations. Mail and packages destined for outside the South Jersey area may receive

better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the South Jersey facility, by investing in the South Jersey facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the South Jersey facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the South Jersey P&DC is a good business decision, it is highly likely under those circumstances that the South Jersey facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the South Jersey P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-south-jersey-nj. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

South Jersey P&DC in Bellmawr, NJ to Philadelphia, PA P&DC in Philadelphia, PA

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the South Jersey Processing & Distribution Center (P&DC) in Bellmawr, NJ. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

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In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the South Jersey P&DC to the Philadelphia P&DC in Philadelphia, PA. A significant percentage of the mail collected in South Jersey will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the South Jersey area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the South Jersey facility, by investing in the South Jersey facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the South Jersey facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

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Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review South Jersey P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the South Jersey Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Philadelphia, PA P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

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While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-south-jersey-nj. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The South Jersey Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the South Jersey P&DC to the Philadelphia, PA P&DC in Philadelphia, PA. A significant percentage of the mail collected in South Jersey will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the South Jersey area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the South Jersey facility, by investing in the South Jersey facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the South Jersey facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

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3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-south-jersey-nj. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Mark Inglett
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USPS Facility in Sioux Falls Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Sioux Falls facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

Sioux Falls, SD — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Sioux Falls Processing and Distribution Center (P&DC) facility in Sioux Falls, SD as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Sioux Falls P&DC to the Omaha P&DC in Omaha, NE. A significant percentage of the mail collected in Sioux Falls will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Sioux Falls area may receive better service and be more cost effectively distributed by aggregating it with mail and packages

from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Sioux Falls facility, by investing in the Sioux Falls facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Sioux Falls facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Sioux Falls P&DC is a good business decision, it is highly likely under those circumstances that the Sioux Falls facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Sioux Falls P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-sioux-falls-sd. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Sioux Falls P&DC in Sioux Falls, SD to Omaha P&DC in Omaha, NE

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Sioux Falls Processing & Distribution Center (P&DC) in Sioux Falls, SD. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Sioux Falls P&DC to the Omaha P&DC in Omaha, NE. A significant percentage of the mail collected in Sioux Falls will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Sioux Falls area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Sioux Falls facility, by investing in the Sioux Falls facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Sioux Falls facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Sioux Falls P&DC is a good business decision, it is highly likely under those circumstances that the Sioux Falls facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Sioux Falls P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-sioux-falls-sd. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Sioux Falls P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Sioux Falls Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Omaha P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-sioux-falls-sd. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Sioux Falls Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

   The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Sioux Falls P&DC to the Omaha P&DC in Omaha, NE. A significant percentage of the mail collected in Sioux Falls will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Sioux Falls area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Sioux Falls facility, by investing in the Sioux Falls facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Sioux Falls facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Sioux Falls P&DC is a good business decision, it is highly likely under those circumstances that the Sioux Falls facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-sioux-falls-sd. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Meiko Patton
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USPS Facility in Goleta Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Santa Barbara facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

SANTA BARBARA, CA — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Santa Barbara Processing and Distribution Center (P&DC) facility in Goleta, CA as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Santa Barbara P&DC in Goleta, CA to the Santa Clarita, CA P&DC in Santa Clarita, CA. A significant percentage of the mail collected in Santa Barbara will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Santa Barbara area

may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Santa Barbara facility, by investing in the Santa Barbara facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Santa Barbara facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Santa Barbara P&DC is a good business decision, it is highly likely under those circumstances that the Santa Barbara facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Santa Barbara P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-santa-barbara-ca. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Santa Barbara P&DC in Goleta, CA to Santa Clarita, CA P&DC in Santa Clarita, CA

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Santa Barbara Processing & Distribution Center (P&DC) in Goleta, CA. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

d. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Santa Barbara P&DC in Goleta, CA to the Santa Clarita, CA P&DC in Santa Clarita, CA. A significant percentage of the mail collected in Santa Barbara will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Santa Barbara area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

e. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Santa Barbara facility, by investing in the Santa Barbara facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

f. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Santa Barbara facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Santa Barbara P&DC is a good business decision, it is highly likely under those circumstances that the Santa Barbara facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Santa Barbara P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-santa-barbara-ca. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Santa Barbara P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Santa Barbara Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Santa Clarita, CA P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-santa-barbara-ca. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. Why is USPS conducting a review of this facility?

This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Santa Barbara Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The review will not result in this facility's closure or career employee layoffs.

2. What will the MPFR evaluate?

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Santa Barbara P&DC in Goleta, CA to the Santa Clarita, CA P&DC in Santa Clarita, CA. A significant percentage of the mail collected in Santa Barbara will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Santa Barbara area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Santa Barbara facility, by investing in the Santa Barbara facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Santa Barbara facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Santa Barbara P&DC is a good business decision, it is highly likely under those circumstances that the Santa Barbara facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. When will a final decision be announced?

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. What does the facility review mean for local employees?

The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. How can the public provide input in the process?

Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-santa-barbara-ca. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6.How will local Post Office or retail operations be impacted by the review process?

The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7.What would repurposing this facility look like?

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8.What is a Local Processing Center (LPC)?

Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. What is a Sorting & Delivery Center (S&DC)?

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Elizabeth Najduch
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USPS Facility in Reno Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Reno facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

RENO, NV — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Reno Processing and Distribution Center (P&DC) facility in Reno, NV as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Reno P&DC to the Sacramento, CA P&DC in West Sacramento, CA. A significant percentage of the mail collected in Reno will travel across our wider transportation and processing network over significant distances to reach its final

destinations. Mail and packages destined for outside the Reno area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Reno facility, by investing in the Reno facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Reno facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Reno P&DC is a good business decision, it is highly likely under those circumstances that the Reno facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Reno P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-reno-nv. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Reno P&DC in Reno, NV to Sacramento P&DC in West Sacramento, CA

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Reno Processing & Distribution Center (P&DC) in Reno, NV. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Reno P&DC to the Sacramento P&DC in West Sacramento, CA. A significant percentage of the mail collected in Reno will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Reno area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Reno facility, by investing in the Reno facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Reno facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Reno P&DC is a good business decision, it is highly likely under those circumstances that the Reno facility will be modernized

and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Reno P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-reno-nv. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Reno P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Reno Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Sacramento, CA P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-reno-nv. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Reno Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.
   The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**
   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Reno P&DC to the Sacramento, CA P&DC in West Sacramento, CA. A significant percentage of the mail collected in Reno will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Reno area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Reno facility, by investing in the Reno facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Reno facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Reno P&DC is a good business decision, it is highly likely under those circumstances that the Reno facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-reno-nv. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Philip Bogenberger
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USPS Facility in Raleigh Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Raleigh facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

RALEIGH, NC — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Raleigh Processing and Distribution Center (P&DC) facility in Raleigh, NC as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Raleigh P&DC to the Greensboro P&DC and Greensboro Regional Processing and Distribution Center (RPDC) in Greensboro, NC. A significant percentage of the mail collected in Raleigh will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Raleigh area may receive better service and be more cost effectively

distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Raleigh facility, by investing in the Raleigh facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Raleigh facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Raleigh P&DC is a good business decision, it is highly likely under those circumstances that the Raleigh facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Raleigh P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-raleigh-nc. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

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Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on* *Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Raleigh P&DC in Raleigh, NC to Greensboro P&DC and Greensboro RPDC in Greensboro, NC

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Raleigh Processing & Distribution Center (P&DC) in Raleigh, NC. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Raleigh P&DC to the Greensboro P&DC and Greensboro Regional Processing and Distribution Center (RPDC) in Greensboro, NC. A significant percentage of the mail collected in Raleigh will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Raleigh area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Raleigh facility, by investing in the Raleigh facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Raleigh facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Raleigh P&DC is a good business decision, it is highly likely under those circumstances that the Raleigh facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Raleigh P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-raleigh-nc. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Raleigh P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Raleigh Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Greensboro P&DC and Greensboro Regional Processing and Distribution Center (RPDC).

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-raleigh-nc. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Raleigh Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Raleigh P&DC to the Greensboro, NC P&DC and Greensboro Regional Processing and Distribution Center (RPDC) in Greensboro, NC. A significant percentage of the mail collected in Raleigh will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Raleigh area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Raleigh facility, by investing in the Raleigh facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Raleigh facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Raleigh P&DC is a good business decision, it is highly likely under those circumstances that the Raleigh facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

   The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-raleigh-nc. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Elizabeth Najduch
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USPS Facility in Milan Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Quad Cities facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

MILAN, IL — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Quad Cities Processing and Distribution Center (P&DC) facility in Milan, IL as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Quad Cities P&DC to the Des Moines, IA, P&DC in Des Moines, IA. A significant percentage of the mail collected in Quad Cities will travel across our wider transportation and processing network over significant distances to reach its final destinations. Mail and packages destined for outside the Quad Cities area may receive better service and be more cost effectively distributed by aggregating it with mail and packages

from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Quad Cities facility, by investing in the Quad Cities facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Quad Cities facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Quad Cities P&DC is a good business decision, it is highly likely under those circumstances that the Quad Cities facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Quad Cities P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-quad-cities-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Quad Cities P&DC in Milan, IL to Des Moines, IA P&DC in Des Moines, IA

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Quad Cities Processing & Distribution Center (P&DC) in Milan, IL. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Quad Cities P&DC to the Des Moines, IA P&DC in Des Moines, IA. A significant percentage of the mail collected in Quad Cities will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Quad Cities area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Quad Cities facility, by investing in the Quad Cities facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Quad Cities facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Quad Cities P&DC is a good business decision, it is highly likely under those circumstances that the Quad Cities facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Quad Cities P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-quad-cities-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Quad Cities P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Quad Cities Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Des Moines, IA P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-quad-cities-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Quad Cities Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility. The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Quad Cities P&DC to the Des Moines, IA P&DC in Des Moines, IA. A significant percentage of the mail collected in Quad Cities will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Quad Cities area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Quad Cities facility, by investing in the Quad Cities facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Quad Cities facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Quad Cities P&DC is a good business decision, it is highly likely under those circumstances that the Quad Cities facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

   The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-quad-cities-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

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USPS Facility in Peoria Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Peoria facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

PEORIA, IL — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Peoria Processing and Distribution Center (P&DC) facility in Peoria, IL as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Peoria P&DC to the South Suburban IL P&DC in Bedford Park, IL. A significant percentage of the mail collected in Peoria will travel across our wider

transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Peoria area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Peoria facility, by investing in the Peoria facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Peoria facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Peoria P&DC is a good business decision, it is highly likely under those circumstances that the Peoria facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Peoria P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-peoria-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

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Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Peoria P&DC in Peoria, IL to South Suburban IL P&DC in Bedford Park, IL

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Peoria Processing & Distribution Center (P&DC) in Peoria, IL. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

d. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Peoria P&DC to the South Suburban IL P&DC in Bedford Park, IL. A significant percentage of the mail collected in Peoria will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Peoria area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

e. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Peoria facility, by investing in the Peoria facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

f. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Peoria facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Peoria P&DC is a good business decision, it is highly likely under those circumstances that the Peoria facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Peoria P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-peoria-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Peoria P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Peoria Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the South Suburban IL P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-peoria-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1.Why is USPS conducting a review of this facility?

This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Peoria Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The review will not result in this facility's closure or career employee layoffs.

2. What will the MPFR evaluate?

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Peoria P&DC to the South Suburban IL P&DC in Bedford Park, IL. A significant percentage of the mail collected in Peoria will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Peoria area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Peoria facility, by investing in the Peoria facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Peoria facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Peoria P&DC is a good business decision, it is highly likely under those circumstances that the Peoria facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. When will a final decision be announced?

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. What does the facility review mean for local employees?

The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. How can the public provide input in the process?

Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-peoria-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6.How will local Post Office or retail operations be impacted by the review process?

The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7.What would repurposing this facility look like?

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8.What is a Local Processing Center (LPC)?

Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. What is a Sorting & Delivery Center (S&DC)?

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Mark Inglett
mark.m.inglett@usps.gov

USPS Facility in North Platte Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to North Platte facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

NORTH PLATTE, NE — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its North Platte Processing and Distribution Center (P&DC) facility in North Platte, NE as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the North Platte P&DC in North Platte, NE to the Denver, CO P&DC in Denver, CO. A significant percentage of the mail collected in North Platte will travel across our wider transportation and processing network over significant distances to reach their final

destinations. Mail and packages destined for outside the North Platte area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the North Platte facility, by investing in the North Platte facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the North Platte facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the North Platte P&DC is a good business decision, it is highly likely under those circumstances that the North Platte facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the North Platte P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-north-platte-ne. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

North Platte P&DC in North Platte, NE to Denver, CO P&DC in Denver, CO

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the North Platte Processing & Distribution Center (P&DC) in North Platte, NE. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the North Platte P&DC in North Platte, NE to the Denver, CO P&DC in Denver, CO. A significant percentage of the mail collected in North Platte will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the North Platte area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the North Platte facility, by investing in the North Platte facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the North Platte facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the North Platte P&DC is a good business decision, it is highly likely under those circumstances that the North Platte facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the North Platte P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-north-platte-ne. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review North Platte P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the North Platte Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Denver, CO P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

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Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-north-platte-ne. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1.Why is USPS conducting a review of this facility?

This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The North Platte Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The review will not result in this facility's closure or career employee layoffs.

2. What will the MPFR evaluate?

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the North Platte P&DC in North Platte, NE to the Denver, CO P&DC in Denver, CO. A significant percentage of the mail collected in North Platte will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the North Platte area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

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3. When will a final decision be announced?

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. What does the facility review mean for local employees?

The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. How can the public provide input in the process?

Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-north-platte-ne. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6.How will local Post Office or retail operations be impacted by the review process?

The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. What would repurposing this facility look like?

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. What is a Local Processing Center (LPC)?

Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. What is a Sorting & Delivery Center (S&DC)?

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Kim Frum
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USPS Facility in Missoula Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Missoula facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

MISSOULA, MT— As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Missoula Processing and Distribution Center (P&DC) facility in Missoula, MT as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Missoula P&DC to the Spokane P&DC in Spokane, WA. A significant percentage of the mail collected in Missoula will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Missoula area may receive better service and be more cost effectively distributed by aggregating it with mail and packages

from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Missoula facility, by investing in the Missoula facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Missoula facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Missoula P&DC is a good business decision, it is highly likely under those circumstances that the Missoula facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Missoula P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-missoula-mt. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Missoula P&DC in Missoula, MT to Spokane P&DC in Spokane, WA

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Missoula Processing & Distribution Center (P&DC) in Missoula, MT. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Missoula P&DC to the Spokane P&DC in Spokane, WA. A significant percentage of the mail collected in Missoula will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Missoula area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Missoula facility, by investing in the Missoula facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Missoula facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Missoula P&DC is a good business decision, it is highly likely under those circumstances that the Missoula facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Missoula P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-missoula-mt. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Missoula P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Missoula Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Spokane P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-missoula-mt. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Missoula Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

   The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Missoula P&DC to the Spokane P&DC in Spokane, WA. A significant percentage of the mail collected in Missoula will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Missoula area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Missoula facility, by investing in the Missoula facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Missoula facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Missoula P&DC is a good business decision, it is highly likely under those circumstances that the Missoula facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-missoula-mt. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Stephen Doherty
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USPS Facility in White River Junction Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to White River Junction facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

WHITE RIVER JUNCTION, VT — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its White River Junction Processing and Distribution Center (P&DC) facility in White River Junction, VT as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the White River Junction P&DC to the Hartford P&DC in Hartford, CT. A significant percentage of the mail collected in White River Junction will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the White River Junction area may

receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the White River Junction facility, by investing in the White River Junction facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the White River Junction facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the White River Junction P&DC is a good business decision, it is highly likely under those circumstances that the White River Junction facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the White River Junction P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-white-river-junction-vt. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

White River Junction P&DC in White River Junction, VT to Hartford P&DC in Hartford, CT

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the White River Junction Processing & Distribution Center (P&DC) in White River Junction, VT. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the White River Junction P&DC to the Hartford P&DC in Hartford, CT. A significant percentage of the mail collected in White River Junction will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the White River Junction area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the White River Junction facility, by investing in the White River Junction facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the White River Junction facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the White River Junction P&DC is a good business decision, it is highly likely under those circumstances that the White River Junction facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the White River Junction P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-white-river-junction-vt. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review White River Junction P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the White River Junction Processing and Distribution Center (P&DC), which will be conducted this month.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation this month is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Hartford P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-white-river-junction-vt. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The White River Junction Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

   The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the White River Junction P&DC to the Hartford P&DC in Hartford, CT. A significant percentage of the mail collected in White River Junction will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the White River Junction area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the White River Junction facility, by investing in the White River Junction facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the White River Junction facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the White River Junction P&DC is a good business decision, it is highly likely under those circumstances that the White River Junction facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

   The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-white-river-junction-vt. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Mark Inglett
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USPS Facility in Waterloo Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Waterloo facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

WATERLOO, IA — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Waterloo Processing and Distribution Center (P&DC) facility in Waterloo, IA as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Waterloo P&DC to the Des Moines P&DC in Des Moines,IA. A significant percentage of the mail collected in Waterloo will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Waterloo area may receive better service and be more cost effectively distributed by aggregating it with mail and packages

from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Waterloo facility, by investing in the Waterloo facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Waterloo facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Waterloo P&DC is a good business decision, it is highly likely under those circumstances that the Waterloo facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Waterloo P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-waterloo-ia. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

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Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Waterloo P&DC in Waterloo, IA to Des Moines P&DC in Des Moines, IA

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Waterloo Processing & Distribution Center (P&DC) in Waterloo, IA. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Waterloo P&DC to the Des Moines P&DC in Des Moines, IA. A significant percentage of the mail collected in Waterloo will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Waterloo area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Waterloo facility, by investing in the Waterloo facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Waterloo facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Waterloo P&DC is a good business decision, it is highly likely under those circumstances that the Waterloo facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Waterloo P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-waterloo-ia. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Waterloo P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Waterloo Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Des Moines P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-waterloo-ia. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Waterloo Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

   The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Waterloo P&DC to the Des Moines P&DC in Des Moines, IA. A significant percentage of the mail collected in Waterloo will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Waterloo area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Waterloo facility, by investing in the Waterloo facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Waterloo facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Waterloo P&DC is a good business decision, it is highly likely under those circumstances that the Waterloo facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-waterloo-ia. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Becky Hernandez
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USPS Facility in Tulsa Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Tulsa facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

TULSA, OK — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Tulsa Processing and Distribution Center (P&DC) facility in Tulsa, OK as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Tulsa P&DC to the Oklahoma City, OK P&DC in Oklahoma City, OK. A significant percentage of the mail collected in Tulsa will travel across our wider transportation and processing network over significant distances to reach its final destinations. Mail and packages destined for outside the Tulsa area may receive better service and be more cost effectively distributed by aggregating it with mail and packages

from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Tulsa facility, by investing in the Tulsa facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Tulsa facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Tulsa P&DC is a good business decision, it is highly likely under those circumstances that the Tulsa facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Tulsa P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-tulsa-ok. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

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Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America*, to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on* *Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Tulsa P&DC in Tulsa, OK to Oklahoma City P&DC in Oklahoma City, OK

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Tulsa Processing & Distribution Center (P&DC) in Tulsa, OK. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Tulsa P&DC to the Oklahoma City P&DC in Oklahoma City, OK. A significant percentage of the mail collected in Tulsa will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Tulsa area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Tulsa facility, by investing in the Tulsa facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Tulsa facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Tulsa P&DC is a good business decision, it is highly likely under those circumstances that the Tulsa facility will be modernized

and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Tulsa P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-tulsa-ok. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Tulsa P&DC

As you know, there is a $40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks -- including the facilities we work in – this is part of our 10-year strategic Delivering for America (DFA) Plan.

The DFA Plan includes initiatives to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations will elevate the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Tulsa Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the Oklahoma City, OK P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-tulsa-ok. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

   This review is part of a $40 billion investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country. The Tulsa Processing and Distribution Center (P&DC) facility has been selected as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.
   The review will not result in this facility's closure or career employee layoffs.

2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Tulsa P&DC to the Oklahoma City, OK P&DC in Oklahoma City, OK. A significant percentage of the mail collected in Tulsa will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Tulsa area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

   b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Tulsa facility, by investing in the Tulsa facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

   c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Tulsa facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

   While it may be determined that moving some mail processing operations from the Tulsa P&DC is a good business decision, it is highly likely under those circumstances that the Tulsa facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-tulsa-ok. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.

UNITED STATES POSTAL SERVICE®

POSTAL NEWS

FOR IMMEDIATE RELEASE
Jan. 10, 2024

Contact: Tim Norman
timothy.j.norman@usps.gov

USPS Facility in Springfield Selected for Potential Network Investment /Modernization Efforts

USPS review may lead to Springfield facility being involved in transformative plans to further modernize and invest in nation's postal network; bolstering the organization's commitment to improve efficiency, customer service, and employee workplace experience

Modernization and investment enhancement review will not result in facility closure or career employee layoffs

Business mail entry, Post Office, station, branch retail and delivery services will be unaffected by this review

SPRINGFIELD, IL — As part of a $40 billion United States Postal Service (USPS) investment strategy to upgrade and improve processing, transportation, delivery networks and employee experiences across the country, USPS has selected its Springfield Processing and Distribution Center (P&DC) facility in Springfield, IL as a candidate for evaluation of its current operations and potential future uses that may lead to overall modernization and enhancement initiatives at the facility.

The USPS ten-year Delivering for America (DFA) plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility. This modernization evaluation will not result in this facility's closure or career employee layoffs.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Springfield P&DC to the St. Louis P&DC in St. Louis, MO. A significant percentage of the mail collected in Springfield will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Springfield area may receive better

service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Springfield facility, by investing in the Springfield facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Springfield facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Springfield P&DC is a good business decision, it is highly likely under those circumstances that the Springfield facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Springfield P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-springfield-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

# # #

Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, *Delivering for America,* to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the *USPS Newsroom*. Follow us on *Twitter*, *Instagram*, *Pinterest* and *LinkedIn*. Subscribe to the *USPS YouTube channel*, like us *on Facebook* and enjoy our *Postal Posts blog*. For more information about the Postal Service, visit *usps.com* and *facts.usps.com*.

Mail Processing Facility Review (MPFR)
Notice of Intent to Conduct Mail Processing Facility Review as Part of the Network Modernization Efforts of the Postal Service

Springfield P&DC in Springfield, IL to St. Louis P&DC in St. Louis, MO

Jan. 10, 2024

As part of its 10-year strategic Delivering for America (DFA) Plan to modernize the nation's aging postal network, the U.S. Postal Service is conducting a Mail Processing Facility Review (MPFR) of its processing operations at the Springfield Processing & Distribution Center (P&DC) in Springfield, IL. The DFA Plan includes initiatives to improve the mail and package processing, logistics, and delivery networks of the Postal Service and to drive innovation in products and services. The review will not result in this facility's closure or career employee layoffs.

The DFA plan is a $40 billion strategic investment in our nation's postal network. The plan informs and powers initiatives to improve organizational and operational processes to actively make the Postal Service an efficient, high-performing, world-class logistics and delivery provider. Improvements to Postal operations will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The modernization evaluation is a first step in the Postal Service review and investment process in this facility.

In connection with the review, the Postal Service will evaluate the following:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Springfield P&DC to the St. Louis P&DC in St. Louis, MO. A significant percentage of the mail collected in Springfield will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Springfield area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of the Springfield facility, by investing in the Springfield facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of the Springfield facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from the Springfield P&DC is a good business decision, it is highly likely under those circumstances that the Springfield facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

As part of the review, USPS will evaluate modernizing the Springfield P&DC as noted above, and it is expected that this facility will be a critical node to the unified movement of mail and packages across the regional processing and transportation ecosystem. The overall network redesign contemplated in the DFA Plan is intended to reduce handlings, improve efficiencies, and optimize letter, flat, and package processing for predictable, reliable, and cost-effective operations.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-springfield-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the Mail Processing Facility Review (MPFR) will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

Stand-Up Talk

Jan. 10, 2024

Notice of Intent: Mail Processing Facility Review Springfield P&DC

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We at this facility are part of this investment plan. Included in this plan is an evaluation of current operations and potential future uses here at the Springfield Processing and Distribution Center (P&DC).

This specific facility review will inform the best allocation of resources and strategies to improve customer service and to achieve significant cost savings through operational precision and efficiency. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be unaffected throughout this review. The evaluation is a first step in the Postal Service review and investment process in this facility and will not result in this facility's closure or career employee layoffs.

The review will evaluate the following criteria:

a. Whether efficiency could be increased by transferring some mail processing operations currently performed at this facility to the St. Louis P&DC.

b. Whether efficiency can be increased and service improved, regardless of any determination to transfer some mail processing operations out of this facility, by investing in this facility to redesign mail processing operations to accommodate changing mail products and mail flow with modern operating strategies, equipment and improved employee amenities.

c. Whether efficiency can be improved and/or service enhanced, regardless of any determination to transfer some mail processing operations out of this facility, by expanding operations at the facility including adding Sorting & Delivery Center functions currently being deployed throughout the nation, incorporating expanded retail functions currently being evaluated and deployed throughout the nation, and/or increasing local package delivery functions including local transportation initiatives supporting new products being introduced.

While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that this facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both,

consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

Throughout this process, there will be no change in local mail service. The local postmark will still be available at local Post Offices.

Public input will be considered as part of the review. Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-springfield-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the review will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, a public input meeting will be held to allow the local community to provide their additional feedback and perspectives on the Initial Findings of the review.

The Postal Service will work closely with its unions and management associations throughout the facility review and will continually monitor the impact of any changes that are implemented and will adjust plans as necessary and appropriate.

Thank you for your attention. I will keep you updated as we move through the facility review process and additional initiatives to modernize our postal network.

MAIL PROCESSING FACILITY REVIEW
FREQUENTLY ASKED QUESTIONS

1. **Why is USPS conducting a review of this facility?**

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2. **What will the MPFR evaluate?**

   In connection with the review, the Postal Service will evaluate the following:

   a. Whether efficiency could be increased by transferring some mail processing operations currently performed at the Springfield P&DC to the St. Louis P&DC in St. Louis, MO. A significant percentage of the mail collected in Springfield will travel across our wider transportation and processing network over significant distances to reach their final destinations. Mail and packages destined for outside the Springfield area may receive better service and be more cost effectively distributed by aggregating it with mail and packages from other areas going to the same places that will likewise utilize the wider postal network and be transported significant distances from where the mail originated.

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3. **When will a final decision be announced?**

The studies are just beginning, and the Postal Service anticipates communicating initial findings in the coming month or two.

4. **What does the facility review mean for local employees?**

   The review will not result in career employee layoffs. Our DFA plan is focused on improving the workplace experience for all employees by investing in facility conditions – including better space and lighting. Throughout the review process, we will continue to communicate regularly with the unions and management associations to support local employees as appropriate.

5. **How can the public provide input in the process?**

   Members of the local community may submit comments at https://www.surveymonkey.com/r/mpfr-springfield-il. If the facility review supports the business case for change to the facility's processing operations, a summary of the MPFR will be posted on about.usps.com at least one week prior to the public input meeting. Thereafter, Postal Service representatives will hold a public input meeting to allow members of the local community to provide their additional feedback and perspectives on the Initial Findings of the MPFR.

6. **How will local Post Office or retail operations be impacted by the review process?**

   The purpose of conducting this review and implementing our 10-year strategic plan is to improve service delivery and our overall retail experience. Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will not slow down as a result of this review.

7. **What would repurposing this facility look like?**

   While it may be determined that moving some mail processing operations from this facility is a good business decision, it is highly likely under those circumstances that the facility will be modernized and repurposed as a Local Processing Center, a Sorting & Delivery Center, or both, consistent with the broader network redesign outlined in the DFA Plan. Any such repurposing will result in a revitalized, modernized, and upgraded facility with improved employee amenities and a better working environment.

8. **What is a Local Processing Center (LPC)?**

   Local Processing Centers are critical nodes in our new end-to-end network model. They are the connective node between Regional Processing & Distribution Centers (RPDCs) to Sorting & Delivery Centers – and will ensure a streamlined flow of mail and packages in a logical and integrated manner. As an LPC, the facility amenities – including lighting, space and bathrooms – would be improved.

9. **What is a Sorting & Delivery Center (S&DC)?**

   Within a region, S&DCs will expand our network reach. S&DCs will aggregate delivery units into fewer, larger, and centrally located sites to provide faster and more reliable

mail and package delivery over a greater geographic area, as compared to traditional delivery units.

As with RPDCs, S&DCs will be repurposed existing facilities as well as new buildings. In each S&DC, we will install package sorting equipment to reduce manual handlings and improve throughput. Employee amenities such as lighting, bathrooms, and breakrooms, will also be improved.

We have opened 29 S&DCs since the DFA plan launched. We plan to open another 38 in coming months.

10. What are the long-term benefits of implementing the Delivering for America Plan and modernizing the postal network?

There are many benefits derived from realizing the Delivering for America 10-year Plan. Implementation of the plan will lead to a better everything including: better service performance for our customers; better employee morale and retention rates; better facility conditions; a better carbon footprint; better sequencing of mail and packages; better opportunities for our customers to reach a larger population in less time, and overall, a better customer experience.